

August 25, 2017

Dear Parent or Guardian:

On behalf of the entire ACSI team, please accept my deepest apologies for the ongoing delay in *TerraNova 3* score reports, and particularly that you must begin a new school year with the matter still unresolved. We consider the situation unacceptable, and we are doing everything in our power to find a solution.

We know this has placed a burden on many of you, as you and your child's educators depend heavily on these tests as markers of academic progress.

In more than 30 years of providing student assessment programs that are accurate, current, and tailored for Christian schools, we have never had such an anomaly. We are taking steps to ensure it never happens again. Part of making things right is updating you more frequently and providing clarity for the way forward.

First, due to the outside vendor's continued delay, we remain unable to project when you will receive score reports. The vendor's expected delivery dates have, thus far, been inaccurate, so we will refrain from needlessly raising your expectations again.

Second, we are also making every effort to reduce the challenges this delay continues to cause your staff, parents, and students. DRC has delivered a majority of the raw data for individual students (from which student score reports are produced), and though this is insufficient, it has allowed us to begin developing very basic test results—prioritizing students and schools in the most extraordinary circumstances.

To prevent future risk of a similar delay, we are evaluating whether ACSI will continue working with our current vendor, and are vetting other nationally recognized test publishers as potential partners. We believe it is the right time to provide multiple solutions to meet the unique needs of schools for the 2017–2018 school year; we'll communicate the details to your child's school as soon as we possibly can.

For the latest information on the delay, updates on the selection of new testing services and answers to frequently asked questions, visit acsi.org/testing.

Thank you for your incredible patience in this matter, and please know we are unwavering in our commitment to strengthen and equip your child's school to provide the best in Christian education.

In Christ,



Dan Egeler
President
Association of Christian Schools International